

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
1000A-002	Telephone number with dashes seen in 1000A loop.	MCS	00973 - 08/08 - 1000A PER	08/09/05	09/12/05 - This issue was corrected on 08/22, it is no longer occurring. Data in the inbound file. Value seen is 787-749-4019 with a TE qualifier. Trading Partner mentioned that this did not occur prior to August. 00973 switched from VMS to MCS on August 1st.	Agree 8/10/05 - no dashes allowed.		C 09/13/05	08/18 - MCS - This is a carrier set up issue. I will be contacting the carrier to get this updated				9/8/05 MCS The carrier was contacted and the file was corrected. GHI should no longer see this error. 9/8 CC Notes: o Gigi: The contractor has been contacted. The fix was in place as of 08/22.	
2000A-001	CUR01 - Required element missing	FISS	00101-10/27, 10/28 10/06(204 26701093 102)	10/01/04	12/13 As of 12/13 this is no longer occurring. 11/02 - GHI sent follow-up info to FISS on 10/29. Data missing in contractor's file - Record 200	Agree. If CUR02 was submitted, agree that CUR01 is required.		C 12/13/04	Need examples from GHI. 11/2 - This will be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04

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2000A-002	2300-008	MCS	00900 - 11/16 - (2804307 449140); 00952-09/30(020 42617744 10, 09042614 52790, 09042614 57270, 02042617 74470)	10/08/04	11/22/04 - Value of 'USA' in file from 00900. Value in contractor's file is 'ISO'; should be a country code	Agree 10/15. However, CUR is to be blank if claim is in US dollars.		C 12/21/04	12/8 MCS - The contractors identified have the prepass edit that would have rejected this claim turned off. They have been having problems with the edit. There EDI area has requested that a new gateway edit be created that will reject claims submitted with CUR02. 12/7 MCS sent request to carrier to review file. This would be caused by carrier set up. 11/29 MCS - This is a Carrier Set up Issue. This issue is either in the Carrier SPITAB table or Prepass edit. 11/12 CMS - GHI needs to validate	C			1/18 CMS Keep issue closed, however there may be a need to reopen. 11/4 Conference call Notes: Fixed 10/22/04	10/22/04

HIPAA Closed Agree

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2000B-001	SBR - XXXXX H24235 'Insured Group Name' was not expected because the Insured Group or Policy Number is present	FISS	00308/1006		12/13 As of 12/13 this is no longer occurring. Contractor's file has SBR03 = Blank and SBR04 = XXXXX, 837 file has SBR03 = 2047234g01MS and SBR04 = XXXXX. 2047234G01MS is the subscriber's group number from the eligibility file.	Agree. If SBR03 is present, SBR04 group name is not to be reported.	pg103;Use SBR04 only when no group number (SBR03) is reported	C 12/13/04	09/29/04 - FISS will not gap fill -- Gap-fill problem is plugging SBR04, and it shouldn't since it's not a required field. FISS needs to test to verify and then needs to correct. 11/2 - This will be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04
2000B-003	Missing 2010BA DMG Segment; Required when SBR02 = 18 (self)	FISS			12/13 As of 12/13 this is no longer occurring. (see 2010BA/00001)	Agree.	pg 112; If SBR02 = 18; DMG segment should be in 2010BA (see 2010BA)	C 12/13/04	11/2 - This should be corrected with FS4459S1. 10/22/04 All COBA subscriber information is from the Medicare bene's information. 09/29/04 - FISS wil now populate the subscriber info, which is the medicare beneficiary info. --	G	FS4459S1	12/2/04		12/2/04

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2000B-004	PAT01 Data element should not be used	VMS	05535-09/08-04236753928000; 05535-11/12-04303758276000	09/13/04	11/30 - A fix has to put in the translator to not map this field. 11/12/04 - Value of G8 in contractor's (05535) file.	Agree that PAT01 is not to be used.	pg 109; PAT01 - NOT USED	C 11/30/04	11/16/04 - VMS has found that the 2000B PAT01 is not used but that the 2000C does use the PAT01 field. Since we allow the 2000C thru our inbound process and do not pass this loop to COBC, VMS will need to make a coding change to the outbound process to send out the 2000B PAT without the PAT01 field. 11/12/04 - VMS - seems to be a translator issue either at the COBC or the trading partner. Please advise. 11/02/04 - This is a translator problem with either GHI or the Trading Partner.	G				

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2010AA-001	Invalid ZIP Code ('1490781 70'), not in USPS tables.	VMS, MCS, FISS	31141-11/01		03/09 - This issue no longer occurs. 01/18 - On the 01/13 call a decision was made to pass 5 or 9 byte fields for the zip code, no validation will be done. If an incorrect format is passed the maintainer will gap fill with 9's. This item , 2010AA-001, will be kept open to monitor the status of the zip code changes for the three systems. The other items will be closed. 01/10 - Based on IG, zip codes may appear in the following loops - Part A - 2010AA, 2010AB, 2010BA, 2010BC, 2010BD, 2010CA, 2310E, 2330A, 2330B; Part B - 2010AA, 2010AB, 2010BA, 2010BB, 2010BC, 2010CA, 2310D, 2330A, 2420C, 2420E Zip code must be used by USPS. Code invalid. 11/2 Found 000677892 in file from 31141	Agree this is an error.	Not X12 - see Analysis Comments	C 03/09/05	2/3/05 - FISS - FS4459S3 changed logic to validate the zip codes. 01/17/05 VMS - PLOG 3205 to be implemented on 2/3/05. 01/10/05 VMS - Estimate sent to CMS for format validation of US zip codes. 01/11 MCS 17671 has been initiated to ensure the zip codes are always at least 5 or 9 numeric when the country code is blank. 11/29 MCS CR17144 was created to develop a process to scrub zip codes on the COBC file. 11/23 MCS - We are working on an analysis to determine amount of effort.	M	M-17671, V-3205, F- FS4459S3	V P-2/3, M T 2/18, F T 1/27	12/21 CMS is revisiting the approach for vip code validation. 12/01 CMS - Using Finalists to scrub zip codes in the MCS may not be a viable option. Not all carriers on MCS use Finalists.	

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2010AA-002	Zip code not currently used by USPS	VMS	05535(04258719672000); 00805-11/17-0204309898720		01/18 - On the 01/13 call a decision was made to pass 5 or 9 byte fields for the zip code, no validation will be done. If an incorrect format is passed the maintainer will gap fill with 9's. Item 2010AA-001 will be kept open to monitor the status of the zip code changes for the three systems. The other items will be closed. Zip code must be used by USPS	Agree this is an error.	Not X12 - see Analysis Comments	C 01/18/05	01/17/05 VMS - PLOG 3205 to be implemented on 2/3/05. 01/10/05 VMS - Estimate sent to CMS for format validation of US zip codes. 01/10/05 VMS - Estimate sent to CMS for format validation of US zip codes. 12/3 VMS - ViPS has provided an estimate for adding postal scrubbing to the beneficiary and provider address on the 837 COB. Waiting on the CMS decision. 12/3 VMS - ViPS has provided an estimate for adding postal scrubbing to the beneficiary and provider address on the 837 COB. Waiting on the	M	Ps3205	2/3/05	12/21 CMS is revisiting the approach for vip code validation. 12/01 CMS - Using Finalists to scrub zip codes in the MCS may not be a viable option. Not all carriers on MCS have finalists	
2010AA-004	Medicare provider number missing from Billing Provider Loop	B				Agree. Although the guide does not require the REF, agree that the Medicare provider number should always be submitted in the REF.		C 09/29/04						

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2010AA-006	We're also getting in billing names presented as persons when they clearly aren't persons. NM1*85*1*BI-COUNTY AMBU*L SERV**** 34*11231 0221~	VMS	00803-08/12; 00805-11/17-02043098 98720	09/10/04	01/18 - This was discussed with the Trading Partners on 01/18, the claim will pass their translator, but may cause lookup issues in their claims process. The inbound file had NM102 = 1, with the provider name	Agree. Contractors are to populate the outbound COB files with the provider's name that is present on CMS's provider files. We agree this is an organization name and not a person name, although it is syntactically correct. What was on the flat file? Follow up comment: NM1 is syntactically correct.		C 04/06/05	02/21/05 Neil H. stated on last Thursdays call that the VMS solution is good for now. So VMS will implement on 3/10/05. 02/10/05 VMS pushing back implementation date until it is determined that no other changes will be needed fix this issue. 02/04/05 VMS is still waiting on Neil's follow up with the TP's based on 1/19 COBC Issues meeting. 01/10/05 VMS - Opened Plog PS3029 but still discussing issues. 12/20 VMS - doing analysis for correcting these situations. 12/3 VMS - HICN	M	3029	3/10/05 2/24/05	3/31 CC Notes: No longer an issue. 2/17 CC Notes: VMS - VMS will resolve this by reading the PECOS file. VMS wants to verify that this is the final fix. Should be 85 – 90% solution, so it is sufficient. Fix will be pushed back to 3/10 and will go in with UPIN changes. 2/15 DDIS:	

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2010AA-007	N301 required data element missing	MCS	00882-09/03; 10/20(240 42671614 00)	09/13/04	12/21 GHI validated -no longer occuring. 11/12/04 - In the 10/20 file the data is ***. Data missing in contractor's file	Agree that NM301 is a required element.	pg 84; Required	C 12/21/04	12/20 MCS - Is GHI still seeing an issue with this, can it be closed? 11/29 This was a carrier issue with their provider file. They have corrected the file. 11/23 MCS On 11/18/04 Sent request to Railroad for file information. 11/17/04 MCS - Carrier investigation is needed. I do not have access to the COBC file or on-line files needed to determine the cause of the problem. 10/27/04 - Contractor and file information is needed to provide a response.	G			11/29 This was a carrier issue with their provider file. They have corrected the file.	11/29/04

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2010AA-009a	The REF-01 (Identification code Qualifier) Cannot equal "EI" when NM108 equals 24" because both refer to employer ID number	FISS	00160-04/18; ICN - 20509600 494302, 20509600 480502, 20509600 493302 00181-11/01; 00270-11/02	11/11/04	05/09 - No feedback received from TPs, after error was added to the exclusion list 04/18 - This error was added to the Faciledi Exclusion List. We still see the same value (232980115) in NM109 and REF02 from 00160. 03/09 -Additional validation needs to be done 12/01- Flat file data 00181- ICN = 20429200876102; NM108 = 24, NM109 = 042103600 and REF01 = EI, REF02 = 042103600 00270 - ICN = 20428800374902; NM108 = 24, NM109 = 020369797 and REF01 = EI, REF02 = 020369797 10/00 - The value in the contractor's file - EI	Agree 12/02 - The Medicare provider number should be reported in the REF segment. Agree 11/23 - if the values are the same (24*123/EI*123), then there is an error. Disagree 11/23 - if the values are different (24*123/EI*124), it would be ok (i.e. hospital-123/hospital department-124). We need to see the flat file data.		C 05/09/05	3/16/05 - 3/7 note from GHI says "The values I'm seeing are different with a 24 and EI qualifier. The error is seen in Faciledi, since it's based on the qualifier." 2/3/05 - note that the FS4459S2 change will still allow REF01 of EI when the value in REF02 is different than the value in NM109. 1/13 - This should be corrected with FS4459S2. 12/13 FISS - TAR will be released to the user sites on 2/3/05 with an expected production date of 3/7/05. We also plan to include the EIN issue that has been recently identified as a	G M	FS4459S2	Prod 2/17, Test 1/27	4/14 CC Notes: This issue is no longer a problem. 3/17 CC Notes: Still is an error because only looking at qualifier, even when the IDs are different. GHI will make changes to Claredi edits. No action needed by FISS.	
2010AA-012a	NM101-INVALID QUALIFIER	FISS	00390-12/03/04 (2042860 1894602, 20432800 409402)	11/06/04	03/09 - This issue no longer occurs. INBOUND FILE CONTAINED AN 87, SHOULD BE 85	Agree 12/10 - must be 85.		C 03/09/05	2010A REF*1C segment with Medicare Provider Number. All other REF	M	FS4459S3	Prod 2/17, Test 1/27		

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2010AA-014	Missing HIPAA Required 'NM108'.	FISS MCS	00900 12/17/04 (3504327 910080, 35043289 11160, 35043289 61180) 31141 12/21/04 (0104348 040600, 04043410 01080)	12/29/2004	03/09 - This issue no longer occurs. 01/31 - See updated Standard Systems Value in NM108 is blank, NM109 contains all zeros	Agree 12/30. NM108 is a required field. Spaces are not valid.		C 03/09/05	02/15 MCS - The MCS Carrier group has agreed to update their gap fill file to gap fill this element when blank. This is a carrier maintenance issue and carriers are in the process of updating the gap fill file to correct the issue. 2/10 - MCS - This has been placed on the agenda for the next MEHUGs call for the carriers to vote on how the gap fill should be set up. Once this is agreed to, I will distribute the gap fill solution to the carriers. 02/04/05 VMS - CMS asked what VMS does for this situation. If the datastore has invalid values,	C		Prod 2/18	3/3 CC Notes: This is still an issue according to Aru and Janice at GHI. Contractor # 590 had four occurrences of this error. This is First Coast Florida. Pam at FCSO asked for the ICNs. Neil will send Pam an e-mail with the ICNs and he will update the issues log. 2/17 CC Notes:	

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2010AA-015	REF02 does not match the format for UPIN	FISS	454/12/14/04 (2043030 0533502, 20431400 921902)	12/17/04	07/25 - This error is no longer occurring Value in inbound file is 223014175 with a 1G qualifier	Agree. UPIN must be the proper format.		C 07/25/05	3/16/05 - changes needed in other loops will be done with FS4459S6. 2/3/05 - 2/2 invalid surrogate UPIN email from CMS addresses this.	M	FS4459S6	P-7/05/05	3/17 CC Notes: Gary at FISS said changes in the other loops will be made in FS4459S6. 3/3 CC Notes: Gary Moon at FISS said there should not be a UPIN coming in for a Billing Provider. He will look at other loops also.	

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2010AA-017	Billing Provider Name Suffix was not expected because the entity is not a person	MCS, VMS	00811-01/19/05, ICN - 04364843 516000	01/20/05	07/25 - This error is no longer occurring EHAB on inbound file	Agree 2/10. If the NM102 is "2" then only NM103 should be present.		C 07/25/05	8/4/05 - This was fixed with the July 2005 release. Is GHI still seeing this problem or can it be closed? 02/28/05 - VMS current example does not show an error. Waiting on GHI to response with good example.	M	19071		5/12 CC Notes: Gigi at EDS said that PLOG #19071 has been entered. It is being worked as a priority-3 problem. 4/14 CC Notes: Gigi said EDS is putting in additional testing of this issue. A PLOG will likely be requested. Testing should be complete by the end of next week. 3/31 CC Notes:	

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2010AA-019a	PER 06, PER 08 - Telephone /FAX number in PER should be exactly 10 positions long. The value '6575' is too short	FISS	52280 - 2/12/05, ICN- 20502600 385202 03, 20501900 163702 03, 20503100 887302 01 00400 - 02/11/05, ICN - 20503202 242801	02/14/2005	07/25 - This error is no longer occurring Values in file are less than 10 positions (3 or 4 digit), with a TE qualifier.	Agree 2/16.		C 07/25/05	3/16/05 - In the IG for 2010AA's PER segment, note 3's last sentence says "The extension, when applicable, should be included in the communication number immediately after the telephone number". This seems to mean that with a TE qualifier, the comm number could be 10 digits plus one or more digits for the extension.	M	FS4459S6	P-7/05/05	3/3 CC Notes: Gary said they are just moving the data that is on the file. Gary asked if he should plug in 9's when the file is not ten digits long. Matt Klischer at CMS said to refer to the Implementation Guide for the phone number format. Billy at ViPS said they plug in 80099999	
2010AA-020	Missing HIPAA Required 'PER03'. Missing HIPAA Required 'PER04'.	FISS	00320 - 03/03/05, ICN - 20504100 002609, 20504100 002709	03/09/05	07/25 - This error is no longer occurring Data missing in inbound file	Agree 3/16.		C 07/25/05		M	FS4459S6	P-7/5/05	3/31 CC Notes: Fix with S6	

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2010AA-021	PER 04, PER 08 - Telephone /FAX number in PER should be exactly 10 positions long. The value is too long.	FISS	00320 - 03/03/05, ICN - 20505301 242402, 20505301 241302 00380 - 03/04/05, ICN - 20504800 811505	03/09/05	07/25 - This error is no longer occurring Values in file are more than 10 positions, with a TE or FX qualifier. Values appears as 10-digit phone number, preceded by 1 or followed by the extension in the same field.	Agree 3/16. The EX qualifier is available for use in the IG and needs to be used.		C 07/25/05		M	FS4459S6	P-7/5/05	3/31 CC Notes: Fix with S6	
2010AA-023a	PER 04 - Telephone /FAX number in PER should be only digits..	FISS	00180 - 04/04/05, ICN - 20508000 438102, 20507700 374702	04/06/05	07/25 - This error is no longer occurring Data in inbound file in the format 2074745121 335	Agree 6/1.		C 07/25/05						

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2010AB-001	Billing Provider and Pay-To Provider must be different.	VMS	14330 - 05011912 586000; 05535 - 50127880 31000; 00811-10/09-04271842 958000; 00630-11/16-04307715 670000		03/09 - This issue is no longer occurring from VMS 01/18 - See updated file information sent to VMS on 01/18 01/03 - As of files received the week of 12/27, this error is still occurring. The data appears in both loops of the contractor's file	Agree, they must be different entities. Is all of the information in both loops?	pg 95; 2010AB(Pay to provider) is required if the billing provider (2010AA) is different. Pay To provider has 87 qualifier in NM1, Billing provider has 85 qualifier in NM1	C 03/09/05	3/06/05 VMS - Could GHI (COBC) confirm if this issue is no longer occurring. 01/24/05 VMS - Carrier 14330 (GHI) has the VMS standard edits turned off which would have rejected the claim because of the presence of the NPI qualifier of 'XX' in the 2010AB NM108. As for the 5535 (Cigna) carrier, no 2010AB REF was sent so the new edit going in on 2/3/05 would not catch this error. Question: should we put in an edit to require the 2010AB REF01=1C as we have for 2010AA loop. 01/20/05 VMS -	M	PS3205 PL 3092 front end edit Ps2946 - Back end only	3205 2/3/05 3092 - 2/3/05 PS2946 - 12/23/04	2/18 CMS response: No, you should not create that edit. 2/3 CC Notes: ViPs submitted a question to CMS asking for comments on how to address possible gaps in their solution to this issue, they are still waiting on the response. 12/13 CIGNA - COBC issue log # 2010AB-001 was	

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2010AB-002	Value of element N403 is incorrect. It should be formatted as 5 or 9 digits for US Zip Code.	MCS	00883-10/30	11/10/04	01/18 - On the 01/13 call a decision was made to pass 5 or 9 byte fields for the zip code, no validation will be done. If an incorrect format is passed the maintainer will gap fill with 9's. Item 2010AA-001 will be kept open to monitor the status of the zip code changes for the three systems. The other items will be closed. Value in contractor's file is XXXXXXXXX	Agree 11/16		C 01/18/05	01/11 This was a result of carrier gap fill set up. The carriers should not have the gap fill of the N403 set to 9's instead of X's. MCS would need to know if GHI is still seeing an issue with this loop/element. 12/20 MCS - Is GHI still seeing an issue with this, can it be closed? 11/29 MCS the X's were a result of gap filling. This should be resolved with CR17144. 11/23/04 (MCS)- The 10/30 file for this contractor was searched and we could not find this error in the file. More information is needed from GHI	M	17671	Date under negotiation		

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2010AB-003	NM109, The 'Pay-to Provider Identifier' must be a HIPAA NPI if code XX is used in NM1-08	FISS	308/01/07/04 (20436304146801, 20436304146901, 20436304147001, 20436304147401, 20436304147501)	01/12/04	03/09 - This issue no longer occurs. Value '00225379' in inbound file, with NM108 = XX	Agree. XX is not available for use yet.		C 03/09/05	2/3/05 - FISS will research.			Prod 2/17	2/17 CC Notes: FISS (Gary Moon) - Fix went in with S3 changes. GHI hasn't seen recently. GHI will verify and update log. 1/18 12/9 Conference Call notes - GHI update - IG edits were turned on and should resolve problem. The will continue to monit	

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2010BA-001	Subscriber Demographic Information was not found, but was expected because the Subscriber Relationship (SBR-02) is '18-Self'	FISS	00308-1006		12/13 As of 12/13 this is no longer occurring. In Contractor's file (Loop 2320), data not in 2000B (Record 300)	Agree this is an error.	pg 112 - If 2000B SBR02 = 18, DMG segment with 02(DOB) and 03(Gender) is required	C 12/13/04	09/29/04 - FISS wil now populate the subscriber info, which is the medicare beneficiary info. -- 10/25/04 All COBA subscriber information is from the Medicare bene's information. 11/2 - This should be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04

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2010BA-00	NM109 - A Populated with what seems to be the Supplemental ID, but in one instance it took the HICN. Also being truncated to 10 characters.				01/18 - 2010BA NM109 will contain the supplemental ID, if in the elig. file, otherwise the HICN. The policy number (suppl.ID) will now be in the REF segment where REF01=IG. This is being pulled from 2010BA/NM109, where NM108=MI	Agree. This should be the HICN from the eligibility file. The other policy number would be reported in the REF.		C 09/16/04	All COBA subscriber information is from the Medicare bene's information. This should be corrected with FS4459S1.			09/16/04	1/27 CC Notes: Neil – this was resolved. The situation had more to do with a change in the ELIG file. A situation where a transmission to CWF and the update in our file occurs at different times. We had locked our file out because that bene was no longer associated with that COBA ID.	

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2010BA-004	NM103, NM104 required data elements missing	MCS	00512-09/03	09/13/04	12/21 GHI - Validated, no longer occurring.	Agree that NM103 is a requirement data element. NM104 is not required if the entity is a person.	pg 113; NM103 required; NM104 situational (required if NM102 = 1 and the middle name/initial is known)	C 12/21/04	12/20 - MCS - The issues are now tagged as MCS however the date of the file identified is when the carrier was on VMS. If this is occurring now, MCS would need a file date example from when the carrier transitioned to the MCS system. If this is an issue related to the VMS file, the maintainer should be changed back to VMS. 12/7 MCS - This is now tagged as MCS however the date of the file identified is when the carrier was on VMS. If this is occurring now, MCS would need a file date example from	M				

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2010BA-005	Subscriber Address' (N3) was not found, but was expected because the 'Individual Relationship Code' (SBR-02) is '18-Self'B	MCS	00801/0927/0604243042160	10/04/04	GHI will apply subscriber address.	Agree		C 12/20/04	11/23 MCS User CR 16868 will resolve this issue. 11/9 MCS will be implementing a fix to populate the bene information as the subscriber information and continue populating self = 18. 10/27/04 - Based on CMS CR3218, Attachment C The 2310BA/N3 in the file going to GHI from the carrier should be sent with spaces regardless of the SBR02. MCS will stop defaulting SBR02 to 18.	M	CR16868	M: Prod date 12/3		

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2010BA-006	Invalid US ZIP Code ('12163'), not in USPS tables of valid ZIP codes.	VMS	00803-10/30	10/04/04	01/18 - On the 01/13 call a decision was made to pass 5 or 9 byte fields for the zip code, no validation will be done. If an incorrect format is passed the maintainer will gap fill with 9's. Item 2010AA-001 will be kept open to monitor the status of the zip code changes for the three systems. The other items will be closed. Invalid data in inbound file. 11/2 Found 08795 in file from 00803	Agree		C 01/18/05	01/10/05 VMS - Estimate sent to CMS for format validation of US zip codes. 12/02/04 VMS - doing analysis to estimate adding zip code scrubbing. 11/23/04 MCS - This is a VMS contractor. The Maintainer should be changed to VMS. 11/17/04 MCS - The zip code is not validated prior to moving it to the file. A CR would be needed to make this change. 10/20/04 - More information is needed from GHI. The MCS would not send a value in the zip code field of the 2010BA based on CMS CR3218, Attachment C.	M			12/21 CMS is revisiting the approach for vip code validation.	

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2010BA-007	n4/02 required element missing state code	MCS	00882-09/22	10/12	Data missing in inbound file	Agree 10/15.		C 12/20/04	11/23 MCS CR16868. 10/27/04 - Based on CMS CR3218, Attachment C The 2310BA/N3 in the file going to GHI from the carrier should be sent with spaces regardless of the SBR02. MCS will stop defaulting SBR02 to 18.	M	CR16868	Moves to prod 12/3		
2010BB-001	Invalid Country Code ('ZZ')	VMS			Empire Medicare Services - 00803(VMS), Administar(00630-VMS), Triple S(00973-VMS) - sending ZZ; Trailblazers(00904) - sending spaces	Agree this is an error.	pg 136; Required if the address is out of the US	C 11/01/04	11/1 ViPS will be making a system change to blank the ZZ.. 11/1 COBC made a system change to blank the ZZ.	M	VMS: 2867	11/18/04		

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2010BC-001	N4 required data elements missing; N4***5778 31897~	MCS	00520-01/27-20501417 8720, 20501417 8710 00824-11/01	11/08/04	03/09 - Additional validation needs to be done 01/31 - See updated file information Contractor's file contained spaces in N401 and N402	Agree 11/16		C 04/11/05	2/23 ARK: Arkansas has updated our gapfill sysins for all our states today with the most current gap fill from the MEHUGS group, so this should correct the problem for the COBC. 2/10 Sent information to Arkansas carrier to review their files based on the new example. 1/24 MCS - Updated the log to remove the 17144 reference. I have reviewed the gap fill file distributed by the gap fill group and all carriers should have the 2010BC/N401 and N402 set up with a minimum of 02 which should	C	47144	Prod 2/23	3/17 CC Notes: Problem does not still exist. GHI will update the issues log. 2/10 CC Notes: Arkansas is not on today's call. Carryover this issue to next week. 2/3 CC Notes: This was sent to the carrier for research. At this time, EDS is viewing this as carrier maintenance issue as the gap	MD(00824)

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2010BC-002	NM103, Missing HIPAA Required 'NM103'.	MCS	00805-01/27/05 - ICN - 20501402 1300, 90501423 5250, 90501423 5610, 20501439 7870, 20502023 0130	01/31/05	05/09 - This error is no longer occurring. 03/09 - This error is still occurring. Inbound file contained asterisk. COBC (VIPs) removes delimiters from the inbound file, this leaves the field empty.	Agree. NM103 cannot be blank.		C 05/09/05	02/15 - MCS - This is a carrier maintenance issue. The carrier found that an * was enter in the legal rep last name field. They have corrected the files and are investigating why the * was entered to begin with.	C		Prod 2/15	04/07/05- Empire NJ has removed the asterisks from the legal rep name field for the 87 beneficiary files that were causing this problem. We have also updated internal procedures to make sure that this situation will not occur in the future. 3/17 CC Notes: 87 bene elig files with	

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2300-002	Rendering Name' was not found, but was expected because both the Billing and Pay-To Providers are present (2010AA and 2010AB) and the Billing/Pay-To Provider Specialty Information (2000A PRV) is not present, so the Rendering Provider must be identified.	VMS	14330 - 43509014 10000 00630-10/23-04271441 348000		03/09 - This issue no longer occurs for VMS. 01/18 - See updated file information provided to VMS on 01/14. 11/22/04 - Note that the Rendering provider information should be in 2310B	Agree this is an error. Either 2000A or 2310A Rendering Provider must be present		C 03/09/05	03/06/05 VMS - Could GHI (COBC) confirm if this issue is no longer occurring. 01/24/05 VMS - Plog will be completed on 2/10/05. 01/12/05 ViPS clarified approach with CMS to require that the PRV info be present in the 2310B loop, if both the loop and the specialty info submitted. 01/10/05 VMS In discussions with CMS on proposed solution. 12/13/04 VMS is currently working on scheduling this new edit. 12/3 VMS - Received example from carrier on 11/23 and currently	M	PS2945	Prod 2/10/05		
2300-004	Missing Mandatory 'CLM02'	FISS			This was an error in the translator, where zeros and negative values were not being populated.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB	X - pg 162 Required field. Zero may be valid	C 09/03/04	GHI translator error. No FISS action required.					

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2300-007	Date - Admission was not found, but was expected because the Facility Type (CLM-05-1) is '21-Inpatient Hospital'	VMS	00630-10/23; 00803-11/06-04286400528000		11/10/04 - The Trading Partner requested that this issue be re-opened, based on the comment that on 09/07, DDIS promised to take back to the workgroup. 09/07/2004 - OIS will take back to work group. CWF show this as a denied claim. This claim should have been returned by the Medicare Contractor to the provider.	Agree 12/21 (changed from disagree per 12/21 COBA conference call) Disagree. 11/16/04 ViPS does have a front-end 837 edit which fires if the 2300 DTP03 is blank, and Place of service is 21 & 51 OR b. 2300 CRC01 = 7 (ambulance cert), CRC02 = Y (condition codes apply), and there is an "01" (hospital admission) in CRC03, CRC04, CRC05, CRC06, or CRC07. CMS CR 2351 was implemented to gap fill the date for non-HIPAA inbound claims for place of service "21" and "51" and if the type of service (from CWF) is medical care. The guide notes that the data is required for inpatient medical visits and when the patient was known to be admitted. Certain	pg 163 - Req on all Amb claims and inpatient medical visits - 21, 41, 42	C 02/10/05	01/20/04 VMS - The examples given were for consultation claims which do not require the admission date per the IG. 11/24 ViPS - The example given with ICN 04286400528000 is for a type of service "Assistant to surgery". Per CR2361: Report the Admission date for "all inpatient medical visit claims. Do not report the admission date for other inpatient claims, such as surgery, anesthesia, and consultations." As we interpreted the CR, the Admission Date was not reported because the type of service				1/18 CMS reopened. 1/27 CC Notes: Neil – situation where the provider is ambulance provider – they will never know the admission date. I believe we determined another provider type might never know the admission date. This was discussed some time ago and I thought the trading partners were like	
2300-008	HI02-02 (HI02-1 = BE) is invalid	FISS			11/30 - Based on feed back from the TP and FISS this issue can be closed. 11/12/04 - GHI working with FISS and the Trading Partner to validate the fix; Value in outbound file = 76	Agree this is an error.	pg 288	C 11/30/04	09/29/04 - FS4278 has been put in place to correct this. These should no longer be occurring -- 11/2 - GHI still needs to validate.	G				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2300-009	HI04-02 (HI04-1 = BE) is invalid	FISS			11/30 - Based on feed back from the TP and FISS this issue can be closed. 11/12/04 - GHI working with FISS and the Trading Partner to validate the fix; Value in outbound file = 71	Agree this is an error.	pg 289	C 11/30/04	09/29/04 - FS4278 has been put in place to correct this. These should no longer be occurring -- 11/2 - GHI needs to validate.	G				
2300-010	HI05-02 (HI05-1 = BE) is invalid	FISS			11/30 - Based on feed back from the TP and FISS this issue can be closed. 11/12/04 - GHI working with FISS and the Trading Partner to validate the fix; Value in outbound file = 76	Agree this is an error.	pg 289	C 11/30/04	09/29/04 - FS4278 has been put in place to correct this. These should no longer be occurring -- 11/2 GHI needs to validate.	G				
2300-011	Qualifier is RD8 which is for a range of date; the date pattern is incorrect; the dash is missing between the range of dates (HI*BI:72: RD8:2004 04172004 0418-- segment in error)	FISS			Begin and end date in contractor's file.	Agree this is an error	pg 263; With an RD8 qualifier date should be in the format CCYYMMDD-CCYYMMDD	C 09/20/04	GHI translator error, fixed on 9/28. GHI needs to validate.					
2300-012	Claim number not being supplied	AB		09/03/04	CLM01 is being populated, TPs were referring to 2330B. See GHI comments in 2330B.	Agree that CLM01 is a required field in 2300. It is situational in 2330B.	pg 215 - 2300; pg 350 -2330B	C 11/02/04	10/20 - GHI said this is not an issue now. 11/2 - Should this be closed? GHI should validate.					

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2300-013	CLM03 data element should not be used. It appears that an asterisk was used as part of the patient acct# in CLM01	MCS?	00901-10/01-020426353510, 10/06-0404254400050	09/13/04	01/10 - A fix was put in at COBC (VIPS), to strip delimiters from the flat file. The field in the contractor's (31141) file contained an asterisk. Asterisk(*), Colon(:) and tilde(~), are delimiters, and should not be included in any field in the file.	Agree. This is in the COB Closed issue log . Paper claims containing asterisks in the CLM03 /patient account field on the MCS flat file. Contractors have 2 options - create a routine or process to strip the offending delimiter prior to creating COB or set a different delimiter which the TP will have to accept.	pg 162; CLM03 is NOT USED	C 01/10/05	11/23/04 MCS - This should be resolved with the delimiter scrubbing GHI will be doing for 2300-013. 10/27/04 MCS - This is a carrier processing issue. The Patient Account number allows the entry of an * and if entered into the field will be passed on the outbound file.	G		GHI 12/20	11/4 Conference call notes: Before the COBC CR was placed into effect, MCS used a "fix-it" job to change fields that contained the delimiter used by the receiving trading partner. When the COBC CR was incorporated, these files are sent directly to COBC bypassing	

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2300-014	1. CLM segment errors in loop 2300: CLM*DIX* 0* 91.*** 22::1*Y*A* Y *Y *C~ When we reviewed the claim with this segment the actual billed charges, CLM02, should be \$91.00. CLM05 shouldn't have a leading space. CLM08 and CLM09 are supposed to be one byte fields and are	B		09/16/04	01/18 - A fix was put in at COBC (VIPS), to strip delimiters from the flat file. 12/07 - See comments for 2300-014. The CLM01 in the contractor's file contained an asterisk, this shifted the fields over.	Agree. This is way off. It should look like CLM*DIX*91***22::1*Y*A*Y*Y*C~ The IG doesn't say you can't send leading spaces, only that they should be suppressed. However, in this case, we agree that there should not be a space in CLM05, CLM06, CLM07, CLM08 CLM09, CLM10. Please Note: our flat file allows for only one position so this seems to be a problem with GHI and their translator. GHI did not provide their analysis in the comments column.		C 12/21/04		G			12/21 CMS - closed due to lack of document ation.	

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2300-015	The therapy begin date format is a single date in the YYYYMM DD format. This segment was found with a date range which is inappropriate for the segment. The DTP02 qualifier, D8, indicates a single date, not a date range. The example we offered is:	VMS		09/16/04	03/09 - Additional validation needs to be done 12/2 We will pass the from date when the D8 qualifier is present.	Agree. The loop reference is incorrect. This date is in loop 2400. We agree that the D8 indicates a single date.		C 04/06/05	02/10/05 VMS - Plog #3377 with implementation date of 03/03/05. 01/17/05 VMS - Still trying to determine the extent of changes needed and when the changes can be completed. 01/10/05 VMS - Will have estimate and estimate implementation date in our next update. 12/13/04 VMS - a new inbound edit will be implemented. Schedule to be determined yet. 12/03/04 VMS - The issue represents a provider submitting a segment with a D8 qualifier but containing both a from and thru date	M	PS3377	VMS 3/3 11/30 - GHI fix	3/31 CC Notes: This is no longer a problem. 2/3 CC Notes: Just receive clarification from CMS so the estimated implementation date is March 3rd. 2/2 CMS/DDI S This is a critical IG edit. 1/27 CC Notes: VIPS – still researching, we will have estimate and	

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2300-016	CLM12 must equal '01' since CRC01 is 'ZZ'	MCS	00591-09/27-2204257019730	09/20/04	05/09 - This error is no longer occurring 11/10/04 - TP question - In the file or in the IG, if in the IG it is valid, but why would you not have CLM12 populated with 01 if CRC*ZZ?	Agree 12/20 CLM12 is situational and is not required based on a CRC segemnt requirement. There is no CRC01 with a value of "ZZ"Agree. Agree 11/16/04 We missed the CRC in the guide that had "ZZ". We agree that this is an error and have changed that above. Disagree 10/00 CLM12 is situational and is not required based on a CRC segemnt requirement. There is no CRC01 with a value of "ZZ"		C 05/09/05	12/7 MCS - CR16149 has been requested. 11/23 FCSO - We disagree with the DDIS comment. 11/23 MCS - MCS sent a request to FCSO to request a user CR to resolve this issue.	M	16149	Prod 4/4/05		
2300-017	QTY01 and QTY03 - Required element missing from segment.	FISS	00308/0928	10/01/04	11/12/04 - This item was fixed in the translator, which wasn't handling zero values correctly. Data missing in contractor's file - Record 540	Agree - if the QTY segment is present, QTY01 and QTY03 are required		C 11/12/04	11/10 - per email received from Janis Pollard @ GHI, this issue has been resolved. 11/2- Still need examples from GHI.	G				

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2300-018	CR1 segment, CR101 contains value "LB", CR102 is blank. If CR101 or CR102 is present then the other must be present also. See I/G 248. See MCN 11042571 76630. See also MCN 11042571 76740. See also MCN 11042571 76790. Also four others, segments all start CR1*LB**	MCS	00523/0927	10/01/04	This was an error in the translator, where zeros values were not being populated. Data in the contractor's file		pg 233 - If either CR101 or CR102 is present, then the other is required.	C 10/07/04						

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2300-021a	HI01-02, 'M1' is not a valid NUBC Condition Code. or 'GO' is not a valid NUBC Condition Code.	FISS	00322-12/02/04 (2043201 5412604, 20432336 281204) 00011-12/02/04 (2043240 9012204, 20432409 094004) 00350-12/02/04 (2043241 2591304) 00450 (2043243 5334104, 20432435 334004) 00454 (2043243 7529204)	12/06/04	03/09 - This issue no longer occurs. Value in inbound file. Values that have appeared - GO, M0, M1	Agree 12/10 - GO is not valid. Disagree 10/00 - M1 is valid. Per CR3255, the CMS will pass along to the COB trading partner any payer use condition codes it generates during the adjudication process.		C 03/09/05	1/13 - This should be corrected with FS4459S3.	M	FS4459S3	Prod 2/17, Test 1/27		

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2300-022a	HI03-01, According to the HIPAA Regulation, ICD9 Procedure Codes should only be used on Inpatient Claims.	FISS	00130-02/02-20503200241608, 20503200781808, TOB=13; 00363-02/02-20503216412504, TOB=13; 00350/12/08/04 (20434214131904) 00454/12/09/04 (20434201688608)	12/10/04	07/25 - This error is no longer occurring 02/07 - See updated examples sent to FISS. This error is similar to 2300-025a, and also occurs in 2300 HI01-1, HI04-1; Value in inbound file. Values that have appeared - BQ	Agree 12/21.		C 07/25/05	3/16/05 - will be corrected with FS4459S6. 2/3/05 - per FISS users, this problem was corrected in FISS months ago. Empire will check if problem still exists. 1/13 - FISS will research.	M	FS4459S6	P-7/5/05	3/17 CC Notes: Will be in S6. 3/3 CC Notes: Janice at GHI said this problem is still occurring for FISS. FISS is changing the COBC process so that HI03-01 will only come through on inpatient claims. FISS will update the issues log. 2/17 CC Notes: Edits were put in to	

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2300-023a	Missing mandatory CR601, CR602, CR605, CR606, CR607, CR608	FISS	00454/12/15/04 (2043370 4504302(103))	12/17/04	07/25 - This error is no longer occurring Data missing in the inbound file	Agree. If the CR6 segment is used, it must be used in a compliant manner (see 2300-024a issue).		C 07/25/05	3/16/05 - Matt Klischer of CMS approved removing these segments from COB. Will be done with FS4459S6. 2/3/05 - FISS will research.	M	FS4459S6	P-7/5/05	3/3 CC Notes: These segments were dropped in the latest version of the IG. Fix will be part of S6. 2/17 CC Notes: Home health plan of treatment data. Had discussed long before that these segments were not used by Medicare and were only for Medicare, no other payers needed	

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2300-024a	CR611 found, but CR609 missing	FISS	454/12/15/04 (2043370 4504302)	12/17/04	07/25 - This error is no longer occurring Data missing in the inbound file. CR610 and CR611 in file but CR609 missing	Agree. If the CR6 segment is used, it must be used in a compliant manner.		C 9/13/05	3/16/05 - Matt Klischer of CMS approved removing these segments from COB. Will be done with FS4459S6. 2/3/05 - FISS will research.	M	FS4459S6	P-7/5/05	9/8 CC Notes: o Neil: For 2300-024a, no longer occurring. This one can be closed. 3/3 CC Notes: These segments were dropped in the latest version of the IG. Fix will be part of S6. 2/17 CC Notes: Home health plan of treatment data. Had discussed long before that these	

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2300-025a	HI02-01, According to the HIPAA Regulation, ICD9 Procedure Codes should only be used on Inpatient Claims.	FISS	00130-02/02-20503101040308, 20503200241608, TOB=13; 00363-02/02-20503216412504, TOB=13; 00350/1208/04 (2034214131904); 00454/1209/04 (20434201688608);	12/10/04	07/25 - This error is no longer occurring 02/07 - See updated examples sent to FISS. Value in inbound file. Values that have appeared - BQ	Agree 12/21.		C 07/25/05	3/16/05 - will be corrected with FS4459S6. 2/3/05 - per FISS users, this problem was corrected in FISS months ago. Empire will check if problem still exists. 1/13 - FISS will research.	M	FS4459S6	P-7/5/05	3/3 CC Notes: Similar to issue 2300-022a listed above. The fix for these two issues will be included in FS4459S06. 2/17 CC Notes: Edits were put in to catch this, but FI adjustments bypass the edit. Asked Janis to send the 3rd digit of the type of bill for her examples	

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2300-026a	HI01-2, HI02-2, HI08-2 ICD9 code not found in ICD9 database	FISS	00350/12/14/04 (2043361 3194604(79)) 00380/12/15/04 (2043380 1109905(68)) 00390/12/15/04 (2043240 1323002, 20432302 012802(68))	12/17/04	04/18 - This error is turned off in the validator. So far no comments were received from the TPs that this is an issue. value in file 70703 (HI01-2) with a BK qualifier 70707 (HI02-2) with a BJ qualifier; Type of Bill = 11 value in file 70704 (HI01-2) with a BF qualifier; Type of Bill = 32 value in file 70703 (HI01-2) with a BF qualifier; Type of Bill = 11 value in file V4611 (HI02-2) with a BF qualifier; Type of Bill = 11	Agree. Codes used must be valid per the external code source referenced in the IG.		C 04/18/05	3/16/05 - FISS checked out examples GHI provided. The first claim was for type of bill 14x, religious non-medical. The claim had no diagnosis codes, and they are not required according to the IG. The second claim had all the other diagnosis codes populated. All of them were valid, so possibly the invalid code came from the repository. 2/3/05 - FISS will research.				3/17 CC Notes: GHI has turned off edit, and hasn't gotten any feedback from the trading partners. They will note that in the log. 3/3 CC Notes: Gary asked what the question was for this issue. Linda checked the 2/17 minutes. The minutes indicated that FISS needed more	

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2300-035	CR1 required for ambulance claim	VMS - MCS	00740 - 05210905159000 00650 - 07/15 - 05178808236000	8/5/2005	09/12/05 - This error seemed to be occurring from Kansas, on the VMS system. They recently switched to MCS. Trading partner will monitor for the next week or two, based on the MCS file. The inbound file contained CLM05-1 = 41, with no CR1 segment.	Agree 8/10/05		C 09/12/05	9/08/05 - VMS - Since all VMS MEDB's have been converted to MCS and the DMERC's do not process ambulance claims, this becomes a non issue for VMS 08/18 - MCS - This is BCBS of KS and they are still on ViPS.				9/12 - CMS: Since this is a VMS issue and all carriers have transitioned to MCS this issue will be closed. 9/8 CC Notes: Billy: As of 9/6, Kansas became a MCS carrier. But when in VMS, we did not have an edit for CR1. Since Kansas is no longer in VMS and ambulanc	

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2310A-001	The value 'G-2105' at 'REF02' does not match the format for a 'UPIN'.	11/22/04 - MCS, VMS	2310E - 00805 - 01/06/05 - 09050042 32990 11/22/04 - 00590- 11/17 - (1004308 804860) with a value of Y0596 with a 1G qualifier; 00805- 11/17(070 42960267 60) = C5899; 00801- 11/17(020 43086781 20) = NPP000. 00953/RE F*F8*110 42611515 50-; UPIN = SELF		05/09 - No feedback received from TPs, after error was added to the exclusion list 01/03 This is still occurring, seeing data with all numeric values, 5 or 6 bytes, and NPP000. 12/21 GHI to do more research and identify exactly what is happening. 11/22/04 - This is still happening for both MCS and VMS as of 11/17. Must be 1 alpha + 5 numeric 'G2105'. NO DASH	Agree this is an error.	Not X12 - see Analysis Comments	C 05/09/05	02/25/05 VMS - Changing our current outbound process to store out OTH000 for REF's with invalid format UPIN's instead of dropping the REF segment. 02/15 MCS - During the 2/14 MCS MEHUG call the carriers felt there was a conflict between the CR17834 to create a prepass edit for invalid format UPINs and Gerald Wright's response. Also FL requested CR18076 to edit the outbound file and when an invalid format UPIN is found it will be overlaid with OTH000. 01/27 MCS - Outstanding	M	VMS PS3029, MCS - 17834- prepass- edit- closed- 18076 back-end, VMS - #1060 (July '04 release)	VMS Prod 3/10/05, MCS - Currently not scheduled , VMS - July 04 release	1/17 CC Notes: Linda and Brian initially planned to have a CR to correct UPINs in the crossover now, and later have a CR for a pre-pass edit to reject the claim back to the provider. Cheryl discussed what was said in the MEHUG call to just fix the invalid UPINs on the back end. Trading	

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2310A-002	2310A.NM1 was not expected because the Entity is not a person.	B			01/31 - This error is no longer occurring	Agree this is an error. Loop references are incorrect here. However, NM104 should not be present if NM102 = "2" (non-person)		C 01/31/05	01/31/05 VMS - examples still needed. 01/10/05 VMS - still waiting on examples. 12/13/04 VMS - still need examples from VMS carriers. 11/08/04 VMS - need example from VMS carrier to continue research.	C			1/27 CC Notes: ViPS needs examples. Neil - We will send examples today.	
2310A-003	2310A.NM1 was not expected because the Referring Provider Name Qualifier (NM1-02) is not '1-Person'	B				Agree this is an error. Loop references are incorrect here. However, NM104 should not be present if NM102 = "2" (non-person)	pg 270 - If NM102 = 1, NM103 = Name; If NM102 = 2, NM103 = Organization	C 12/21/04	12/13/04 VMS - still need examples from VMS carriers. 11/08/04 VMS - need example from VMS carrier to continue research.	C			12/21 CMS - Closed, no current examples. If problem reoccurs issue will be reopened.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310A-004	Invalid format for federal tax id in Referring Provider Loop - 2310A/NM 1*DN; Value in file G + 8 alpha	MCS		09/20/04	05/09 - No feedback received from TPs, after error was added to the exclusion list 12/21 00650 - 04343813645000; 00740 - 04341906113000	Agree 12/20 - The EIN is based on what the provider submits. It is not edited for data content. The contractor will gap fill with 9's if it is less than 9 characters. 12/14 For HIPAA 837 claims, inbound edits need to occur to check for nine numerics. Disagree 10/00 - The EIN is based on what the provider submits. It is not edited for data content. The contractor will gap fill with 9's if it is less than 9 characters.		C 05/09/05	01/03 MCS - 16164 was created to ensure the NM109 was 9 numeric digits when NM108 was equal to 24 or 34. This is scheduled for the April 2005 Release.	M	16164	Prod 4/4/05		
2310A-006a	Unexpected N3	FISS	00390-12/02/04 ICN 20431700 452402, and 20432302 027702, 12/03/04 20432001 733802, and 20432001 734502 and 20432701 115302	12/06/04	03/09 - This issue no longer occurs. Value of 'Pennington' in the inbound file Value of '805 Burkesville Street'	Agree 12/10 - there is no HIPAA 837i IG N3 segment available for use in 2310A.		C 03/09/05	1/13 - This should be corrected with FS4459S3.	M	FS4459S3	Prod 2/17, Test 1/27		

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310A-007a	Unexpected N4	FISS	00390/12/02/04 (2043170 0452402, 20432302 027702) 12/03/04 (2043200 1733802, 20432001 734502, 20432701 115302)	12/06/04	03/09 - This issue no longer occurs. Value of 'Passaic' in the inbound file Value of 'Columbia'	Agree 12/10 - there is no HIPAA 837i IG N4 segment available for use in 2310A.		C 03/09/05	1/13 - This should be corrected with FS4459S3.	M	FS4459S3	Prod 2/17, Test 1/27		
2310A-008	NM104, Attending Physician First Name was not expected because the Entity is not a person	FISS	00380-01/21/05, ICN - 20501101 52130503 00400-01/19/05, ICN - 20500503 100201	01/17/05	07/25 - This error is no longer occurring Data present in contractor's file.	Agree 2/10. If NM102 is "2" then only NM103 should be present.		C 07/25/05	3/16/05 - will be corrected with FS4459S6.	M	FS4459S6	P-7/5/05	3/3 CC Notes: Attending Physician should always be a person for FISS. Will put checks in the S6 fix.	
2310A-010	Missing mandatory PRV03	FISS	00320 - 03/03/05, ICN - 20504600 023609, 20541000 02609 00380 - Generation 121 - 03/04/05, ICN - 20505404 367005, 20505404 144905	03/09/05	07/25 - This error is no longer occurring Data missing in inbound file. PRV01 = AT, PRV02 = ZZ	Agree 3/16.		C 07/25/05		M	FS4459S6	P-7/5/05	3/31 CC Notes: Fix will be included with S6.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310B-002	'Rendering Provider Name' was not expected because the Billing/Pay-To Provider Specialty Information (2000A PRV) is present	VMS	00811-10/09-04271842958000; 00803-10/30-04292669155000		03/09 - This issue no longer occurs. 11/12/04 - Rendering Provider data in contractor's file	Agree this is an error.	pg 76, pg 276	C 03/09/05	03/06/05 VMS - Could GHI (COBC) confirm if this issue is no longer occurring. 01/20/05 VMS - Plog 2945 will be completed on 2/10/05. 01/12/05 ViPS clarified approach with CMS to require that the PRV info be present in the 2310B loop, if both the loop and the specialty info submitted. 01/10/05 VMS In discussions with CMS on proposed solution. 12/13/04 VMS is currently working on scheduling this new edit. 12/3 VMS - Received example from GHI and a new front-end edit may be required to	M	PS2945	Prod 2/10/05		

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310B-003	In the following example, the address is missing for the facility in Loop 2310B, but the Secondary ID in the REF segment is 'NOT SUBMITTED'. The REF segment is not required, so if you don't have it, why even create the segment? NM1*FA*2 ~ REF*1C*NOT	MCS			01/03 - Based on recent files this error has not been occurring. 12/07 - GHI to get feedback from TP as to whether this is still happening. 11/22/04 - GHI will monitor for a few days.	Agree this is an error.		C 01/03/05	12/20 MCS - Is GHI still seeing an issue with this, can it be closed? 10/27/04 - I believe this might be 2310D not 2310B. However, Contractor and file information is needed to provide a response.	G				

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2310B-004	The REF-01 (Identification code Qualifier) Cannot equal "TJ" when NM108 equals 24" because both refer to employer ID number	MCS	00904-07/16		11/02 - Originally reported as 2310B, but saw recent error in 2310D, will re-submit to OIS for review. Output file has a 'TJ' qualifier, which isn't a valid value. The contractor's (Trailblazer(00904)) file had a value of 'TJ'	Agree this is an error. The qualifier is "EI" for employer ID. The guide does not note that you can't have both numbers in NM109 and the REF. Although agree that they should be different. The REF should have the Medicare provider ID.	pg-274 Qualifier values (0B, 1B, 1C, 1D, 1G, 1H, EI, G2, LU, N5, SY, X5)	C 11/09/04 Refer to 2310D-008.	10/27/04 File information is needed to provide a response.					

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2310B-005	NM109 - The value 'A62212' at 'NM109' does not match the format for a 'Federal Tax Identification Number'.	FISS		12/15/04	03/09 - This issue no longer occurs in the 2310A, B, C loops. We have identified it in some header loops (2010AA, 2010AB, 2010BC), which will be added to the New log this week. 02/01 - on 0201 COBC (GHI) a temporary fix was put in place to gap fill the UPIN with a 9-byte field of 9's. It does not take care of invalid values mentioned below. When the FISS fix goes into effect, we will remove the temporary fix. 01/31 - We're also seeing values such as '&&&&&&&&&', '_DNE_', '9999' and other values that are not 9 numeric. 01/10 - This error also occurs in 2310A and 2310C. Value in inbound file. 1287 out 1412 of the values appeared to be in the format of the UPIN (alpha + 5 numeric), some are 3 alpha + 3 numeric. Usage of incorrect qualifier	Agree 12/21.		C 03/09/05	2/3/05 - corrected with FS4459S4. Change sent to users 2/3 with note requesting a prod date of 2/17. 1/13 - FISS will continue to research. This issue has been discussed on previous HIPAA calls. CMS has suggested that this should have been handled with CR3031 (Req 13). It has also been discussed that a front end edit may be required.	M	S4 Release	Prod 2/17/05	2/3 CC Notes: This has been taken care of with S4. It can be A, B or C and yes it is fixed with S4. 1/27 CC Notes: FISS – comments in issues log states it was brought up on HIPAA call a while back. We talked about this a couple of call backs. A correspondence was sent to maintainer	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310D-002	The value 'HSP390174' at 'NM109' does not match the format for a 'Federal Tax Identification Number'.	MCS	00801-11/02		05/09 - No feedback received from TPs, after error was added to the exclusion list 11/30 - A fix has been put in the translator to only map a nine byte field. It does remove alphas from the data. Must be 9 numeric. Found FA3302859 in file from 00801	Agree this is an error. Contractors should be gap filling this with numeric values. Per Joy Glass - OIS, on TP conf. Call - 09/07/2004	Not X12 - see Analysis Comments. Must be 9 numeric	C 05/09/05	11/29 MCS CR16164 will address this issue. It is schedule for R2005200 Release. 11/17/04 MCS - This is a alpha numeric field and currently MCS is designed to verify that when the NM108 is = 24 that the NM109 be 9 digits in length, we do not verify the digits are numeric. Per CMS CR 2361 ""'. If the qualifier in NM108 is "24", the value in NM109 must be nine digits. Your standard system must gap fill any missing characters with "9's". The CR did not specify that the digits must be numeric. A CR	M	16164	Prod 4/4/05	12/21 CMS - MCS CR 16164 combined with 16505; will be delivered with the Apr-05 release. Error % high (563 times on one file).	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DDIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310D-005	<p>Loop 2310D is Situational , so if you have no information to populate the required fields in the Loop, why even create it? See example below.</p> <p>NM1*77*2 XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX X- N3*XXXX XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX XXXXXXXX</p>	VMS			<p>12/13 Per Trading Partner, this is no longer occurring 12/07 - GHI to get feedback from TP as to whether this is still happening.</p>	<p>Agree. This is gap filling and should not be created.</p>		<p>C 12/13/04</p>	<p>12/13/04 VMS - moving this issue to the disagree tab. 12/3 VMS - notes that VMS is gap-filling an unnecessary loop. On 12/2 ViPS was advised that the DDIS may be moving this to the Disagree list and no further action is required at this time. 12/01/04 VMS - The 2310D loop is situational, but the zip code is known. 11/12 VMS - notes that VMS is gap-filling an unnecessary loop. However, the claim in question did contain the state and zip code. In order to pass those on the remaining fields required gap</p>	M			<p>12/13 CIGNA - According to the IG 2310D loop is required if the information is different than in 2310AA loop. VMS is compare both loops but for the skinny incoming claims only State and Zip code are available to create 2310D loop. MCS system is also created</p>	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310D-006	N402 invalid state code (N4*SUBMITTED BUT NOT FORWARDED*WM* 02446; N4*SUBMITTED BUT NOT FORWARDED*NN* 03878)	MCS	31141-09/07-21042220 04920	09/13/04	The contractor's (31141) file contained the invalid value	Agree. These are paper claims that are gap filled. MCS contractors are redefining their gap fill values and will use a valid state code when it is necessary to gap fill.	pg 293; Code as defined by approp agency; required only if N401 (city name) is in the US	C 06/03/05	02/15 MCS Carriers will be setting up SCF rules to verify the field used in mapping this element. Once carrier maintenance is complete this error should be resolved. 02/10 - MCS - Carriers are aware of the SCF elements that can be used to verify the State code used for this loop is valid. This has been placed on the 2/14 MEHUGs call for carrier discussion as to what should happen with the claims that set this error. 01/24 MCS - EDS will be asking that this information be added to the	C	CR6222	Currently not scheduled	5/12 CC Notes: Neil said this error is no longer occurring. This issue can be closed on the log. 4/14 CC Notes: This is actually an Arkansas, Part B issue (includes Missouri). GHI needs to provide an example of this problem. Neil said he would send out an example to	MCS?

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2310e 001	Are any checks being done to determine if a Tax ID is in the correct format (00-0000000 or 00000000)? The value 'U51550999' at 'NM109' does not match the format for a 'Federal Tax Identification Number'.	MCS	12/21 00740 - 04341906 894000 31146-10/25	11/03/04	05/09 - No feedback received from TPs, after error was added to the exclusion list Value in contractor's file is U51550999	Agree 12/20/04. 11/16: there is no code set for tax ID therefore the structure of tax ID number is not defined by the IG . See 2310A-004 above. Disagree 11/16: there is no code set for tax ID therefore the structure of tax ID number is not defined by the IG		C 05/09/05	01/03 MCS - 16164 was created to ensure that the NM109 is 9 numeric digits when NM108 is 24 or 34.		16164	Prod 4/4/05		
2320-001	Missing Mandatory 'CAS03'	FISS			This was an error in the translator, where zeros and negative values were not being populated. Data in the contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB	X-pg 361; CAS03 is a required field - the amount of the adjustment. When the submitted charges are paid in full, the value for CAS03 should be 0	C 09/03/04	10/20 - per GHI, translator error. No FISS action required.					

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DDIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2320-002	Balancing is not correct. Payor Paid Amount + Patient Responsibility Amount should add up to the Allowed Amount. Then if you add the Allowed Amount plus the CAS*CO Adjustments, you get the Total Billed Charges from CLM02. It doesn't look like this is the	MCS	00952 - 12/23 - 09043451 79890; 31146 - 12/27 - 11043486 67820 00511		05/09 - This error was reported by the TP, there is no evidence of it still occurring 01/10 - See updated file information provided to MCS on 01/06. 11/22/04 - This error was originally reported in August for contractor 00511. Only the contractor was captured. We're in contact with the TP that reported this, to verify that it's still happening, with examples.	Agree this is an error. In this example Medicare approved \$81.88 of the \$130 submitted amount. The CAS patient responsibility totals to \$16.37. \$81.88 less the \$16.37 is \$65.51, which is what Medicare aid and is shown in the AMT. The AMT patient responsibility "F2" is 44.73 is cross walked from CLP05 in the 835 remittance. This includes coinsurance, deductible, etc. Although only the 835 is required to balance, the 837 should use the same information from the 835 CAS. The 835 states that when CLP05 is present, they should have corresponding CAS amounts for the patient responsibility.		C 05/09/05	01/11 MCS In both examples Carriers believe the claims do actually balance. The reason that this claim looks odd is because it is a non assigned claim. The 2400 PR adjustments will add up to the full billed amount because we paid nothing to the provider. In this case the 2320 paid amount and the 2320 patient responsible amount add up to the allowed. In addition, the IG does not require that the file balance. 12/20 MCS - Are now tagged as MCS however the date of the file identified is when the carrier was on	M	CR14632	Prod 4/22, Test 4/8/05	2/15 MCS Cross-reference to 2430-006 - OOB 1/18 CMS Need to discuss further with EDS and DDIS. There is not an IG edit to balance, however, claims are rejecting at the TP. EDS will need to initiate a user CR to implement balancing logic.	

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2320-005a	Incomplete loop (2320). Missing mandatory 2330A (Other Subscriber Name).	FISS			12/13 As of 12/13 this is no longer occurring. This item is now closed for Part B. In the Part B file the data is in the contractors file.	Agree this is an error. 2330A is required if 2320 is present	pg 50, pg 394 - 2330A is required when Loop 2320 is used	C 12/13/04	Proposed Solution - 09/29/04 - FISS will now populate the subscriber name, which is the medicare beneficiary name. - All COBA subscriber information is from the Medicare bene's information. 11/2 - This will be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04
2320-005b	Incomplete loop (2320). Missing mandatory 2330A (Other Subscriber Name).	B			This item is now closed for Part B. In the Part B file the data is in the contractors file.	Agree this is an error. 2330A is required if 2320 is present	pg 50, pg 394 - 2330A is required when Loop 2320 is used	C 11/02/04						
2320-006a	Incomplete loop (2320). Missing mandatory 2330B (Other Payer Name).	FISS			12/13 As of 12/13 this is no longer occurring. There was a bug in the translator. After the translator fix, Part A still had missing elements. Research showed the data was missing in the inbound file from the contractor. The NM1 01, 02, 03, 08, 09 are required fields. In GHI's file the TP name is in the other payer loop (2330B); The contractor's file had 3 SBR segments with related 2330B, 2 contained blanks and zeros. (575, 585, 590 IL, 590 PR), one had valid data	Agree this is an error. 2330B is required if 2320 is present	pg 50	C 12/13/04	Proposed Solution - 09/29/04 - FISS will now populate the payer name, which could be a COBA Trading Partner. 11/2 - This will be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2320-006b	Incomplete loop (2320). Missing mandatory 2330B (Other Payer Name).	B			There was a bug in the translator. After the translator fix, Part A still had missing elements. Research showed the data was missing in the inbound file from the contractor. The NM1 01, 02, 03, 08, 09 are required fields. In GHI's file the TP name is in the other payer loop (2330B); The contractor's file had 3 SBR segments with related 2330B, 2 contained blanks and zeros. (575, 585, 590 IL, 590 PR), one had valid data	Agree this is an error. 2330B is required if 2320 is present	pg 50	C 11/02/04						
2320-007	Segment has data element errors; Elements 5 is required Element 6 is not used; On the file Element 5 is not used and element 6 is used; also in element 6 data should be SP without the space in front.	MCS	00901-10/06-0204267068660		01/10 - A fix was put in at COBC (VIPS), to strip delimiters from the flat file. Will monitor for another week. The data in the contractor's (00901) file for SBR01, contained an asterisk (456750*01), which shifted the data over. SBR*S*18*456750*01** SP***~	Agree this is an error. SBR 06 should not be used, per Joy Glass - OIS at TP conference call - 09/07/2004. SBR*S*18*456750*01** SP***~		C 01/10/05	11/23/04 MCS - Carrier found that the 2320 SBR03 on the outbound file was created using the policy number from our trading partner's eligibility file and it has an * in it. This should be resolved with delimiter scrubbing GHI will be doing to resolve 2300-013. 11/17/04 - Carrier research is needed to determine what is causing the problem. 10/27/04 - The file date would be needed to further research this issue.	G				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2320-008a	DMG Segment required when 2330A/NM 102 = 1	FISS	00308-10/06	09/30/04	12/17 Need to verify next file from 52280 12/13 As of 12/13 this is no longer occurring. Data missing in inbound file	Agree		C 12/13/04	All COBA subscriber information is from the Medicare bene's information. 11/2 - This will be corrected with FS4459S1.	G	FS4459S1	12/2/04		12/2/04
2320-008b	DMG Segment required when 2330A/NM 102 = 1	VMS	14330-08/18, 10/05	09/30/04	12/21 GHI validated; no longer occurring. Data missing in inbound file	Agree		C 12/21/04	12/13/04 VMS - GHI carrier turned on their IG level edits. 12/01/04 VMS - This segment is required for Medicare claims only as the patient is the subscriber, otherwise the segment is situational. 11/3 The problem GHI/carrier is experiencing with the missing 2320.DMG segment is directly related to their IG level edits being turned off. GHI/carrier was very helpful in tracking down the original claim input. It, as well as the VANS display, identified one 2320.SBR without a matching	C	912	Jul-04 fixed		

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2320-009	sbr09 claim filing code is an invalid code	VMS	14330-0923	10/12	12/21 GHI validated, no longer occurring. Invalid data in inbound file. The value = MI.	Agree. MI is invalid for SBR09.		C 12/21/04	Our preliminary research shows that the reporting carrier 14330 (GHI) has the VMS IG-level edits currently turned off.	C			12/9 Conference Call Notes - GHI update – IG edits were turned on and should resolve problem. The will continue to monitor and it should be left on the log until it is verified it is resolved.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date	
2320-011	CAS05 - 'A3' is not a valid 'Claim Level Adjustment Reason Code'	FISS	00450 - 03/04/05, ICN - 20504903 397702U, 20505403 036102U	03/09/05	Data 'A3' in the inbound file. Also appears from other contractors (00011, 00190, 00390, 00453, 52280)	Agree 3/16.		C 06/03/05	Contractor issue	C				5/12 CC Notes: This error is still occurring at Arkansas (#00020). It is the contractor/ carrier responsibility to annually update their files. Nothing the SSMS can do to prevent this issue. This issue can be closed. 3/31 CC Notes: 3/22/05 sent alert gen	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2320-012	MOA04 - 'M43' is not a valid 'Remark Code'	FISS	00450 - 04/15, ICN - 20509104 245002U 00452 - 04/15, ICN - 20509402 092002U 00320 - 03/03/05, ICN - 20504917 262804	03/09/05	04/18 - Additional examples were forwarded to FISS and individual contractor. Data 'M43' in the inbound file. Also appears from other contractors (00452, 00453, 00454)	Agree 3/16.		C 06/15/05		C			5/12 CC Notes: This error is still occurring. It is the contractor/ carrier responsibility to annually update their files. Nothing the SSMS can do to prevent this issue. This issue can be closed. 4/14 CC Notes: Fls will need to verify their files. Neil will send out examples to Fls having	

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2330A-001	Other Insured First Name was not found, but was expected because the Entity Type Qualifier (NM102) is '1 - Person'.	FISS			After the translator fix of 2320/2330A, Part A still had missing elements. Research showed the data was missing in the inbound file from the contractor.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 394-395; when NM102 = 1, NM103 should be Last Name or Org name, NM104 s/b First Name which is req. when NM102 = 1	C 12/21/04	See 2300/00005 -- This appears to be related to 2320-008 not 2300-00005. -- All COBA subscriber information is from the Medicare bene's information. 11/2 - This will be corrected with FS4459S1.	M	FS4459S1	12/2/04		
2330A-003	Missing HIPAA Required 'NM103' - Other Insurer last Name	FISS	00010-10/21-20428213464104	10/22/04	12/13 As of 12/13 this is no longer occurring. The data was missing in the contractor's file. It's possibly directly related to issues FISS is currently looking at (2320-005A, 2330A-001)	Agree. NM103 is required.	Required element - pg 335	C 12/13/04	11/10 - This will be corrected with FS4459S1. 11/2 - FISS will research.	G	FS4459S1	12/2/04		12/2/04

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2330A-004	NM110 is not used.	MCS	00901-10/06-0204267068660	10/26	01/10 - A fix was put in at COBC (VIPS), to strip delimiters from the flat file. NM109 in the contractor's file contained an asterisk	Agree. The other insured identifier is obtained from the eligibility file. If the other payer sent a bad number what does OFM require contractors to do? Why is the issue noted as NM110 not used, but GHI comments reflect NM109?		C 01/10/05	11/23/04 MCS - Carrier found that the 2330A/NM109 on the outbound file was created using the policy number from our trading partner's eligibility file and it has an * in it. This should be resolved with delimiter scrubbing GHI will be doing to resolve 2300-013. 11/1 MCS: Carrier investigation is needed to determine if the 2330A is for Medicare information or other payer information. If other payer, it is possible that the * was allowed to come in on the inbound record or entered on the paper claim.	C				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2330A-006	loop 2330A under the 1W qualifier for segment REF 01 it states 'if NM108=M I, this qualifier cannot be used'.	MCS	05440/03-03-05 ICN, 02050457 57670	03/15/05	error found on the inbound contractor file example: NM1*IL*1*BAKER*ROBERT*EDWARD***MI*YVB54022868701~ REF*1W*YVB54022868701~	I do not see any such note		C 06/03/05					5/12 CC Notes: Neil Hoosier said he is no longer seeing these errors so he cannot provide examples. Can close this issue by next week's call if these errors do not reappear.	
2330B-001	Syntax error: NM108 was found but NM109 was missing. X12 syntax rule: 'P0809' - if one element is present, all must be present.	MCS	00591/2704314409490		05/09 - This error is no longer occurring 03/09 - This error is still occurring. 01/10 - This error is related to 2330B-002, which has spiked, after being closed.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 342; If either NM108 or NM109 is present, then the other is required	C 05/09/05	01/11 MCS PLOG 17194 will resolve this issue. 12/15 MCS Sent request to FCSO to review file and determine why the field is blank. Believe it may be related to PLOG 17194. 12/13/04 VMS - still need examples from VMS carriers. 11/08/04 VMS - need example from VMS carrier to continue research.	C	18075 (3/10), 17194	Test 3/10/05, 1/21/05	02/17 CC Notes: Neil - still occurring, but only one contractor. Deb at MCS, has initiated PLOG 18075 to address this problem.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2330B-002	Missing Mandatory 'NM109'	MCS VMS	00511-12/17-4704218642040; 00900-12/17-1604327861370; 14330-0927		05/09 - This error is no longer occurring 03/09 - This error is still occurring. 01/10 - Please re-open, as this error is still occurring. Issue closed for VMS now a MCS issue. 01/03-There was a spike in this error on files processed 12/21 and 12/22 for several contractors. 12/21 GHI validated, no longer occurring. Data missing in contractor's file - 14330.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 344; Required Must be identical to 2430 SVD01	C 05/09/05	02/16 MCS Reviewed example from 12/21 file and found additional issue that was not addressed with PLOG 17194. A new PLOG 18075 has been created to address the new issue. 01/24 MCS - This will be fixed with PLOG 17194 which will be released to production tomorrow. This is the same issue as 2330B-001. 12/01/04 VMS - after reviewing examples, VMS found that the carrier had the IG level edits off. We also understand that the carrier is working to turn the IG level edits on. 11/08/04 VMS -	M	New PLOG 18075, 17194	Test 3/10/05 Prod 4/4/05, 4/24/05	02/17 CC Notes: Neil - still occurring, but only one contractor. Deb at MCS, has initiated PLOG 18075 to address this problem. 2/10 CC Notes: - Fix went into production on 1/21/05, is this problem still occurring? Response - Aru at GHI said the he saw two examples	
2330B-004	REF02 segment missing. Therefore claim number missing	VMS		09/30/04	This was based on an 08/20 file. Since the 2320/2330A/2330B error was fixed, this should no longer be occurring.	Agree that CLM01 is a required field in 2300. It is situational in 2330B.		C 11/02/04						

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2330B-005	Invalid ZIP Code ('13222'), not in USPS tables.	FISS	00308/0928-20425803228901	10/04/04	Invalid data in inbound file	Agree		C 01/18/05	1/13 - This should be corrected FS4459S3. 11/2 - FISS does not currently validate the ZIP in the COB/COBC process. FISS has access to a ZIP code table used for ambulance claims. However, a CR will be needed in order for FISS to make a change.	M	FS4459S3	Test 1/27	12/21 CMS is revisiting the approach for zip code validation.	

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2330B-007	nm108 required element is missing (identification code qualifier)	MCS; VMS	00910 - 17043510 02180, 17043500 02010 00590 - 14042100 28040, 14043550 26480 14330-09/27	10/12	MCS; VMS	Agree 10/15	10/12	C 02/22/05	02/25/05 VMS - GHI has not been able to find any examples for a VMS carrier on this issue. 01/24 MCS - Is this issue that the NM109 is blank or the NM108 is blank? If the issue is that the NM109 is blank with is addressed in 2330B-001 and 002? 00/00 VMS - Our preliminary research shows that the reporting carrier 14330 (GHI) has the VMS IG-level edits currently turned off.	C			2/17 CC Notes: Neil – not seeing problem any more. Can be closed. 1/18 12/9 Conference Call notes - GHI update - IG edits were turned on and should resolve problem. The will continue to monitor and it should be left on the log until it is verified it is resolved.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DDIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2330B-009	Missing mandatory n401	FISS	400/12/15/04 (2011770 0567101R)	12/17/04	The DDIS Comments does not accurately reflect error reported in issue (2300-024A) Data missing in the inbound file. CR610 and CR611 in file but CR609 missing	Agree 2/10 Update 2/10/95 If the N4 segment is used, N401 is required. Agree 1/20. If the CR6 segment is used, it must be used in a compliant manner.		C 09/28/05	3/16/05 - will be corrected in FS4459S6. 2/3/05 - invalid data on inbound.	M	FS4459S6	P-7/5/05	9/15 CC Notes: GHI says fix worked; can be closed 3/3 CC Notes: Put fixes in S6 fix. 2/3 CC Notes: There has been discussion on maintainer HIPAA calls that this is on repository and not editing and that is why it is passing on the outbound. The answer on this is to	
2330B-010	Element n404 is missing. This elements user option is "Must Use"	FISS	390/01/07/05 (2043621 2110804, 20436212 401104)	01/12/2005	2/10 "Element should state N403 not N404" 02/07 - Additional info sent to DDIS on 01/26. Data missing in the inbound file	Agree 2/10. Update 2/10/05 If N4 segment is used, then N403 is required. 1/20 Need more info. N404 is required if the address is outside of the US. Is it?		C 09/28/05	3/16/05 - will be corrected in FS4459S6. 2/3/05 - IG says situational, "required when the address is outside of the U.S."	M	FS4459S6	P-7/5/05	9/15 CC Notes: GHI says fix worked; can be closed. 3/3 CC Notes: Put fixes in S6 fix.	

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2330B-011	N402, Missing HIPAA required N402	FISS	00181-01/17/05, ICN - 20428608 292904, 20430713 532704	01/17/05	Data missing in inbound file (city and state in N401 in the format 'City, State').	Agree 2/10. A delimiter must separate NM401 and NM402.		C 09/28/05	3/16/05 - will be corrected in FS4459S6.	M	FS4459S6	P-7/5/05	9/15 CC Notes: GHI says fix worked; can be closed. 3/3 CC Notes: Put fixes in S6 fix.	
2330B-014	Claim adjudicated date required if there is no line item adjudication in loop 2430	FISS	00011 - 05/13 - 20512201 386702	6/1/05	10/25/05 - The issue can be closed, the Trading Partner is no longer seeing it. 09/12/05 - Since this error does not appear in Faciledi, we will follow-up with the Trading Partner on whether this is still happening. No 2430 loop present in the inbound file. This error does not appear in Faciledi. They are currently reviewing it.	Agree 6/28/05 - When a payer adjudicates a claim, this 2330B date needs to be present if there is no 2430 date.		C 10/25/05	9/1 - correction was in FS4599, which is in production. 8/12 - The claim adjudication date in loop 2330B is populated for types of bill 11, 18, 21, and 41. The line adjudication date in loop 2430 is populated when the TOB is considered "outpatient", which doesn't include Home Health TOBs 31x and 32x. So neither adjudication date is populated for these Home Health TOBs. It must be determined which date should be populated for them and FISS COB must be changed accordingly.	M	FS4599	P-8/8/05	9/29 CC Notes: GHI - Waiting on examples from the Trading Partner that reported the error.	

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2330E-001	Element NM103 is present, though marked 'Not Used'	MCS, VMS	00751-10/29; 11/22 (0204302 053930, 02043030 69350)		11/30 - A fix has to put in the translator to not map this field. Value of X in file. Data in contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?		C 11/30/04	11/17/04 MCS - If NM103 has a value and is not used this would be a carrier set up issue with their gap fill SYSIN. 11/08/04 VMS - need example to complete research. 10/27/04 MCS - contractor and file information is needed to provide a response.					
2330E-002	Data Element Error; Exclusion condition violated; According to the addendum , Other Payor Rendering Provider Last Name is unused and should not exist but it does The 'G' is the last name. NM1*82*1 *G~	MCS	00882-08/31, 09/03		11/30 - A fix has to put in the translator to not map this field. 11/29/04-The value of G was in the contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?		C 11/30/04	11/08/04 VMS - need example from VMS carrier to continue research.					

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2330G-001	Element NM103 is present, though marked 'Not Used'	MCS	00751-10/29	09/13/04	12/21 GHI validated, no longer occurring. 11/30 - A fix has to put in the translator to not map this field. Value of X in file. Data in contractor's file	Agree this is an error.		C 12/21/04	12/20 MCS - Is GHI still seeing an issue with this, can it be closed? 12/8 MCS - The contractor found they had the gap fill set up to gap fill NM103 for all files not just 4010. They corrected the set up on 12/8/04 so the problem should not be seen on files created after this date. 12/7 Sent request to carrier to review file and determine the set up causing the problem. 11/17/04 MCS - This is a carrier set up issue related to their Gap Fill SYSIN. 10/27/04 MCS - This is a carrier set up issue, but overall the contractor and file	G			12/13 CMS - GHI needs to validate before issue can be closed.	

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2330G-001	MISSING REF02 SEGMENT	MCS	00524-02/04/05 ICN, 02050130 19520	3/30/05	Error '2330G 0001REF 00011C ..' Error reported by Mass Health.	Agree 3/31. If REF02 is missing that is an error.		C 06/15/05	04/12 MCS - We need a more current example. The carrier was able to determine the information came from the SFR, but due to the age we are unable to determine if there is an issue with the SFR or if the file came in this way.				5/12 CC Notes: Neil said that this problem is no longer occurring. This issue can now be closed.	

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2400-001a	Missing Mandatory 'DTP03'	FISS	00454-10/28		04/18 - This error no longer occurs 03/09 - This error still occurs from contractor 00180 12/17 - This still occurs from 00011, 00380, 00450, 00454. Forwarded supporting data to FISS. 12/13 - As of 12/13 this is still occurring for 00454. 11/02 - GHI sent follow-up info to FISS on 10/29. Data is missing in contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	X-pg 415- Required field	C 04/18/05	3/16/05 - will correct problem with Maine's gap fill file by installing FS4459S3 change. 09/29/04 - GHI to provide qualifier for FISS to do more research -- Should be correct now with CR3031R5. GHI needs to validate. 11/2 - A fix is required that will be delivered with FS4459S1.	M	FS4459S3, FS4459S4	Prod 2/17, 12/2/04	4/14 CC Notes: Gary at FISS said he has not heard back from the Maine FI to see if they installed the fix yet or not. Gary said their Data Center in Arkansas was informed. Neil will send Gary an update. Gary will follow up with the Arkansas Data Center. 3/17 CC Notes: Still is a problem in	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-001b	Missing Mandatory 'DTP03'	B			02/07 - This error is no longer occurring. If it starts again, examples will be supplied and this issue will be reopened	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	X-pg 415- Required field	C 02/07/05	01/31/05 VMS - still need examples from a VMS carrier. 12/13/04 VMS - still need examples from VMS carriers. 12/3 VMS - describes a missing mandatory DTP03 segment. ViPS research lists this segment as situational except for the service date (DTP01 = 472). Please advise. 12/01/04 VMS - Segment is situational except for service date (DTP01 = 472). 11/08/04 VMS - need example from VMS carrier to continue research.	C				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-002	'Assessm ent Date' was not expected because 'Date of Service' is present.	FISS			04/18 - This error no longer occurs 03/09 - This error this occurs from contractor 00180 12/17 - This error still occurs for contractor 00011, 00380. Forwarded supporting data to FISS. 12/13 - As of 12/13 this is still occurring for 00454. Data is in the contractor's file. The Date of service (DTP472) segment was created, but the date was missing. The assessment date (DTP866) segment was also created.	Agree this is an error	pg 445 - Assessment date is not used when 'Service Line Date' segment is present	C 04/18/05	3/17 CC Notes: Still is a problem in 00180, Maine. Gary Moon at FISS researched and found that the fix for the problem was not installed by their data center. He has notified the data center and the problem will be resolved. 3/16/05 - will correct problem with Maine's gap fill file by installing FS4459S3 change. 1/13 - This should be corrected with FS4459S3. 09/29/04 - FISS will create this error and test at their end	M	FS4459S3, FS4459S4	Prod 2/17, Test 1/27 12/2/04	4/14 CC Notes: The fix worked correctly. This is no longer a problem.	
2400-003a	Missing Mandatory 'SV203'	FISS			Data in contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 438; Required field-used to indicate submitted charge amount	C 11/02/04	10/20 - GHI translator error. No FISS action required. 11/2 - GHI needs to validate. Should this be closed?			9/3/2004		
2400-003b	Missing Mandatory 'SV203'	B			Data in contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 438; Required field-used to indicate submitted charge amount	C 11/02/04				9/3/2004		

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-005	Missing Mandatory 'DTP01'	FISS	52280 - 10/02, 10/09		As of 12/13 this is still occurring for 00454.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg445, pg447; DTP01 is a required field	C 12/13/04	11/2 - A fix is required that will be delivered with FS4459S1. 09/29/04 - GHI to provide qualifier for FISS to do more research -- Should be correct now with CR3031R5. GHI needs to validate.	G	FS4459S1	12/2/04		12/2/04
2400-006	Missing Mandatory 'DTP02'	FISS	52280 - 10/02, 10/09		11/02 - GHI sent follow-up info to FISS on 10/29. Data is missing in contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	X-pg445, pg447; DTP02 is a required field	C 12/13/04	09/29/04 - GHI to provide qualifier for FISS to do more research -- Should be correct now with CR3031R5. GHI needs to validate. 11/2 - A fix is required that will be delivered with FS4459S1.	G	FS4459S1	12/2/04		12/2/04
2400-007	SV104 - the quantity is a required field and is missing	B			This was an error in the translator, where zeros values were not being populated. Data in the contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 385; Required field	C 10/07/04						
2400-008	loop 2400, CR106, mileage, is a required element and is missing.	B			This was an error in the translator, where zeros and negative values were not being populated. Should be loop 2300.	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg 397; Required field	C 10/06/04						
2400-011	MEA03 required data element missing	VMS MCS	00635/0923	09/13/04	This was an error in the translator, where zeros values were not being populated. Data in the contractor's file	Agree. MEA03 is a requirement element.	pg 441; required	C 10/07/04						

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-012	SV102 required data element (line item amount) missing	MCS		09/13/04	This was an error in the translator, where zeros values were not being populated.	Agree. SV102 is a required element.	pg 384; required	C 10/06/04						
2400-013	CR303 Required data element missing	VMS		09/13/04	This was an error in the translator, where zeros values were not being populated. Data (00) was in the contractor's file	Agree. CR303 is a required element.	pg 400; the segment is situational, but when present the field is required.	C 10/06/04						
2400-014	Loop 2400, PS1 segment, PS102, purchased service charge amount, is mandatory and is missing. See I/G 488. See MCN 04258714 947000, also MCN 04258715 050000.	VMS	00660-09/28; 00901-10/14	10/01/04	12/04 - This error is no longer occurring. Data missing in contractor file. The PS102 field was blank	Agree. PS102 is required.	pg 466. PS102 and 02 required	C 12/07/04	12/03 CMS - GHI needs to validate before the issue can be closed. 12/02 VMS - Please mark as closed and move to closed tab. Our preliminary research shows that the reporting carrier 00660 (KY) has an issue with their translator. The field in question is a required field 'R' field that should be flagged by the translator as an error when it contains spaces. If this is done correctly, the VMS system will reject the claim.	G			11/19/04 - The KY Translator has been fixed for the PS102 and the field is now mapping correctly. 11/11 KY - According to the IG (pages 489-490) PS102 for the Purchase d Charge Amount is a required field. Providers are submitting the PS102 but we are not mapping to the inbound	11/15/04

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-015	Invalid date for 2400 DTP03 since service date is prior to patient's date of birth. 2010BA-DMG*D8*200409102400-DTP*472*D8*20040907	VMS	00803-09/23-04254665010000;04254665020000	10/06/04	01/31 - This problem would be identified by the Trading Partners, who haven't reported seeing it recently. The data in the outbound file came in on the inbound file	Agree. Service date can't be before birth date.		C 01/31/05	01/17/05 VMS Can we move this to the closed tab? 12/20/04 VMS - completed. Code will be in production on 12/23/04. 12/13/04 VMS - CMS has decided to go with the CWF DOB on the outbound file. I will try to implement ASAP. 11/12 VMS - This record contained an invalid bene DOB. We offered two possible solutions: a front-end reasonableness edit for the DOB or using the CWF DOB in the outgoing record. Please advise as to which approach you would prefer. 11/08/04 VMS - in this instance the	M	PS2946	12/23/04	1/27 CC Notes: GHI will provide sttus next log update.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-016	NTE 02 is required and is missing. See I/G page 488. MCN - 11042615 20760	MCS	31146-09/30-11042615 20760	10/08	01/10 - A fix was put in at COBC (VIPS), to strip delimiters from the flat file. Data in contractor's file with asterisk. NTE02 had an asterisk as the first character - *DECADRON PHOS 8MG.	Agree. The data should appear as NTE*ADD*DECADROM PHOS MG~ The implementation guide (appendix A) states that delimiters are not to be used in a data element value elsewhere in the transaction. The contractor's translator should have caught this up front and rejected as non-compliant.		C 01/10/05	11/23/04 MCS - This should be resolved with delimiter scrubbing GHI will be doing to resolve 2300-013. 10/27/04 - The 2400/NTE02 contained *DECADRON PHOS 8MG it was not blank. The claim was received electronically in HIPAA format and included the * in the NTE02. For this field the MCS passes what was received.	G				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-017	CR5 is situational. If you use it and use CR514 the value to use is 2, not 3 -8 errors. CLAIMS= 04266833 501000CR 5*I*12*****88*R** 3~	VMS	00635-10/05-04266833 501000	10/26	11/29/04 - Fixed in the Map. The CR15 field was being mapped to the CR14. 11/22/04 - Took a look at the position of the data, and it matches the field (col 68) for CR515. GHI will research as a translator issue. Value in the contractor's file is 3	Agree. 3 is not a valid value for CR514.	pg 405	C 11/29/04	11/12 VMS - has a write-up that does not match our findings. Our comments indicate that CR514 is equal to spaces in the examples we have found, not '3' as indicated. This would lead to a translator error. Please advise if our understanding is incorrect. 11/03/04 - VMS has found that the CR514 = spaces and that CR515 = 3. This would lead to a translator error at GHI or at the trading partner.	G or T				

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-018b	Missing total purchased service amount (AMT-01=NE). Required when Purchased Service Information (PS1) is present.	VMS	05440-04358716089000; 05535-05005744389000; 00803-05005744389000; 5006671527000 00803/12/04/2004 (4327854848000)	12/08/04	05/09 - This error is no longer occurring on inbound contractor file 2400 PS1 was found, but missing 2300 amt	Agree 12/10.		C 05/09/05	03/14/05 VMS - CMS has agreed to the April release for implementation. Thanks. 03/07/05 VMS - VIPS would like to place this PLOG into the April release to give the carriers more time for testing. Is this agreeable? 02/28/05 VMS delayed until 03/10/05. 02/10/05 VMS - Plog #3366 with implementation date of 03/03/05. 01/20/05 VMS - looking to add new inbound edit. Plog # and scheduling TBD. 01/17/05 VMS - reviewing examples. 12/15 MCS - This is		PS3366	Prod - 4/4/05, 3/10/05 3/03/05	2/10 CC Notes: - PLOG # PS3366 is assigned to this issue. The fix is scheduled to go into production on 03/03/05.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-019b	Purchased Service Provider Name' was not found, but was expected because the Purchased Service Provider Identifier (PS1-01) is present and the Claim Level Purchased Service Provider is not present	VMS	05535-5005777322000, 05005793193000; 00803/12/04/2004 (4327854848000)	12/08/05	05/09 - This error is no longer occurring. in contractors file 2400 PS1*B17359*65.14~ was found, but there is no 2310c nm1	Agree 12/10.		C 05/09/05	03/14/05 VMS - CMS has agreed to the April release for implementation. 03/07/05 VMS - VIPS would like to place this PLOG into the April release to give the carriers more time for testing. Is this agreeable? 02/28/05 VMS delayed until 03/10/05. 02/10/05 VMS - Plog #3366 with implementation date of 03/03/05. 01/20/05 VMS - looking to add new inbound edit. Plog # and scheduling TBD 01/17/05 VMS - researching inbound edits. 12/15 MCS - This is		PS3366	Prod - 4/4/05, 3/10/05 3/03/05	2/10 CC Notes: - PLOG # PS3366 is assigned to this issue. The fix is scheduled to go into production on 03/03/05.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-020	The Unit fields that are in 2400 sv103 could contain a decimal value but in most cases the units values are rounded. The value of 10 in that field would mean the 1 because there is an implied decimal point.	MCS	00910-11/19-1104322132470	11/24/104	03/09 - A fix was put in place at COBC (VIPS) to correct this. Additional validation needs to be done 01/31 - COBC (VIPS) will put a fix in place to pass the correct decimal format in the 837 outbound file to the Trading Partners. Value in contractor's file is 0010. Value to Trading Partner is 10	Agree 12/1: The contractor flat file has a different COBOL PIC for each qualifier - "F2" = 9(7)V999, "MJ" = 9(4), and "UN" = 9(3)V9. The assumed decimal is used only for internal processing. The carrier shared system needs to populate the actual decimal on the outbound 837.		C 03/28/05	1/13 MCS - The 4010/4010A1 National Flat File defines the format of SV104 with an implied decimal when the qualifier is UN. This CR would force MCS to deviate from the requirements for that file. Once this format is defined on the flat file, both inbound and outbound translators are positioned to assume the implied decimal, therefore, I do not agree that the implied decimal is used for internal processing only. 12/20 MCS - GHI states the problem is - The Unit fields that are in 2400 sv103 could contain a decimal value but in most	G	47302	GHI fixed 2/25	3/17 CC Notes: Can be closed per CMS. 1/27 CC Notes: Neil – worked out internally that the trading partners need an implied decimal along with DDIS. This permanently is in the PART B professional file. We have written requirements for our VIPS contractor s to make	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-022	The procedure code is not a valid CPT or HCPCS Code	FISS	00011-02/02-20503210534604, TOB = 85; 00363-02/02-20500700524208, TOB = 71; 00090/12/14/04 (20433700602105(70)); 00390/12/15/04 (20434100903602(68));	12/17/04	02/07 - see updated examples sent to FISS. This error also occurs in 2430 SVD03-02; Value in file is X0063 for 00090 and a value of 90659 for 00390	Agree. Codes used must be valid per the external code source referenced in the IG.		C 03/28/05	2/3/05 - FISS researching.				3/17 CC Notes: GHI has edit turned off. The trading partners haven't said anything, so CMS said to close. 3/3 CC Notes: Janice said this problem is still occurring. Neil said the code doesn't matter to the Trading Partners. The edit has been turned off for one week and	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2400-023	DTP - 'Service Line Date' was not found, but was expected because this Claim is for Outpatient services	FISS	52280 - 02/12/05, ICN - 20503100 743902 04, 20501100 831602 04, 20501701 847102 03 00400 - 02/11/05, ICN - 20502700 205701	02/15/05	04/18 - This Error has not occurred within the past week. If there is any further issue we will re-open. Data missing in inbound file (610 record missing). Type of Bill = 13	Agree 2/16.		C 04/18/05					4/14 Mutual said they installed the fix on 12/11/2004. Aru at GHI checked today's error report and did not see this error listed. Linda will close this issue on the log. 3/31 CC Notes: Mutual is checking to ensure the FS4459s1 was loaded and when. 3/17 CC Notes:	

<i>Loop and Item #</i>	<i>Issue</i>	<i>Standard System</i>	<i>Contractor Number/File Creation Date</i>	<i>Date First Identified</i>	<i>GHI Comments</i>	<i>DBIS Comments</i>	<i>X12</i>	<i>Status: N, O, FS, C, D</i>	<i>Maintainer Comments</i>	<i>Fix Resp: M, C, G, T</i>	<i>PLOG #</i>	<i>PLOG Fix Date</i>	<i>CCMS and Contractor Comments</i>	<i>Contractor Fix Date</i>
2400-026	SV206 required if SV201 = 100-219	FISS	00130 - 07/20 - 20518909 250804	08/03/05	10/18 - This can be closed. 08/10 - Trading Partner is questioning whether SV206 can be blank or zero, if SV201 = 100-219. In the example they provided the value of SV206 is zero Value in inbound file is zero	Agree 09/01/05. SV206 can contain a zero. SV206 cannot contain a space. 8/11 - zero is valid in SV206. Space is not valid in SV206. Disagree 8/04 - Just because SV206 is required if SV201 = 100-219, that does not mean SV206 cannot be submitted when SV201 is not 100-219.		C 10/18/05					9/29 CC Notes: FISS feels this is an issue with the Translator . GHI will follow up with FISS.	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2420C-002	N402 invalid state code (N4*ALPE NA*49*49 707; N4*LUDIN GTON*49 *49431)	MCS	00953-10/25, 11/01	09/13/04	12/21 GHI validated, no longer occurring. Data is in the contractor's file. Value of 48 in file from 00953	Agree. Appears part of the zip code was moved to the state code.	pg 503; Code as defined by approp agency; required only if N401 (city name) is in the US	C 12/21/04	12/20 MCS - The fix for this was installed into production on 11/08/04. Is GHI still seeing an issue with this, or can this be closed? 11/29 MCS - This issue was correct with CR15173 which was installed into production on 11/8/04 11/23/04 MCS - Sent a request to Florida for file information. 11/17/04 MCS - 2420C is directly mapped from the SFR. Currently there is a prepass edit to ensure the N402 is present, but it does not validate the value. A CR would be needed to enhance this edit.	G	15173	11/08/04		

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2430-001	Undefined 'Other Payer ID Number'. This pointer must point to an existing 'Other Payer ID Number' in Loop 2330B.	FISS			11/02 - This may no longer be happening, since we are currently populating 2330B. Found data in 2330B/NM109. It doesn't match. Nothing in 2010BC	Agree this is an error. The SVD01 must match either 2010BC or 2330B. Does it match 2010BC	pg 405, pg 480;2330B NM109 (payor identifier) must be identical to 2430 SVD01	C 11/02/04	Need examples from GHI. 11/2 - Examples sent seem to be okay. GHI needs to provide examples with this specific issue.	G				
2430-003	The value '651' at 'SVD04' does not match the format for a 'NUBC Revenue Code. Revenue codes must be 4 digits, usually including a leading zero.'. Several occurrences (Segments 1090, 1097, 1104, 1174, 1229, 1335)	A			Input file has '0320'. Don and Wendy are aware. The Part A layout has it defined as a 4 digit numeric value. Translator expected Alpha. 11/2 Fixed at COBC.	Agree this is an error.	pg 481-no reference to size; Revenue Code - possibly HIPAA related	C 11/02/04	GHI translator error. No FISS action required. 11/2 - GHI needs to validate. Should this be closed?	G				

HIPAA Closed Agree

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
2430-004	Missing Mandatory 'CAS03'	FISS			This was an error in the translator, where zeros and negative values were not being populated. Data in the contractor's file	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?	pg485; Required. Use for the amount of adjustment. For charges applied to the reason code in CAS02	C 09/03/04	Closed by GHI???					
2430-009a	CAS02, '46' is not a valid 'Line Level Adjustment Reason Code'	FISS	00380 - 04/15, ICN - 20509503 213805, 20509501 350905 00230 - 12/28/04 (2043490 2188602) 00380- 12/28/04 (2043500 0876702, 20435201 976105, 20435201 997905)	01/05/05	04/18 - Additional examples were forwarded to FISS and individual contractors. For the week of 04/11, this issue was seen from 00230, 00322, 00390, 52280 '46' found in inbound file. Other values found 'D16'	Agree. 46 is not valid		C 06/03/05	4/14 CC Notes: Gigi said this problem is an MCS issue as well as FISS. Linda will update the Issues Log to reflect this. 3/16/05 - FISS will send out an alert GIN to the FI's notifying them of the problems and requesting that they update their code file. 1/13 FISS will research.	C - 00230, 00380			5/12 CC Notes: This error is still occurring. It is the contractor/ carrier responsibility to annually update their files. Nothing the SSMs can do to prevent this issue. This issue can be closed. Frank at Noridian asked if contractors are not updating their files in a timely fashion, are the CR	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
Flat-001	2320.SBR 01 not equal P	MCS	00824-1026 00590-1026 00952-1026 00883-1026	01/12/04	11/12/04 - As of 11/08 this error has been cleared	Agree.		C 11/12/04	10/27/04 - This is a known issue		CR15628	Moves to Prod 11/6/04		
Flat-002	Invalid 1000B.NM 109	MCS	00900-1026 00902-1026	10/07/04	01/31 - This error has not occurred recently. The issue will be closed. If the error happens again the issue will be re-opened and examples will be provided. 11/2 The value in this field should be the COBA ID from the BOI reply trailer 29. In the file for 00902 the value was 0000M			C 01/31/05	01/19 MCS Has GHI seen this happen lately? Can the issue be closed? 12/7 MCS Found the invalid values in the files received from Wendy Wagner. However, the most current file was from 10/26 and due to the age of the file we are unable to determine the source of the invalid value. Part of the review is to verify the number given to the carrier by CWF in the 29 Trailer. The carrier did not have the response files back that far. A more current example is needed to determine the source of the	C			1/27 CC Notes: Close and reopen if problem reoccurs. 12/9 Conference Call Notes - MCS Found the invalid values in the files received from Wendy Wagner. However, the most current file was from 10/26 and due to the age of the file we are unable to determine the source of the invalid	

Loop and Item #	Issue	Standard System	Contractor Number/File Creation Date	Date First Identified	GHI Comments	DBIS Comments	X12	Status: N, O, FS, C, D	Maintainer Comments	Fix Resp: M, C, G, T	PLOG #	PLOG Fix Date	CCMS and Contractor Comments	Contractor Fix Date
GEN-001	Your data contains invalid character(s) from neither the basic, nor the extended character set.	VMS	00803/11/30/04(86) (04320645963000)		03/09 - Additional validation needs to be done	Agree this is an error. Does the GHI translator check for mandatory fields prior to building the 837 COB?		C 4/6/05	02/04/05 VMS - Change has been placed into production. 01/10/05 VMS will add logic to change any asterisks, accents marks, colons, and tildes to spaces.	C	PS3205	2/03/05	3/31 CC Notes: No longer a problem	
Gen-003	Six ST-SE loops appear to be exact duplicates of one another. Three are from Noridian SW (HCFA ID 00832). The ST02 of duplicate pairs are 2259 and 2262, 2260 and 2263, and 2261 and 2264. The other three are from Noridian NW (HCFA ID 00835). The ST02 of the	MCS	00832/0923;00835/0923	09/30/04	11/12/04 - As of 11/08 duplicates no longer appear in the files. The files from the contractors (00832, 00835), contained duplicate ST/SE. Note: 00835 comes in on 00836	Agree. Contractor must not create duplicates		C 11/12/04	11/1/04 - Noridian has submitted change request to InfoCrossing (fmrly Verizon IT) to have transmissions to COBC stopped. 11/3/04 This has been completed. - Eric Jorgenson. 10/20/04 - This is a carrier specific issue. They contract with two datacenters and in this case the data center that processes the NW and SW files are sending the file to the other Datacenter in addition to sending it to GHI. The other datacenter also send the file from the first datacenter to GHI causing the duplicate. The	C				

Trading Partner Information
WPS (Trading Partner)

Trading Partner Information

Trading Partner Information

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Trading Partner Information

Trading Partner Information
MassHealth (00181, 00270)
Horizon(00390)

Trading Partner Information
Aetna Mass Health

Trading Partner Information
Horizon

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Horizon(0 0883)

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Mass Health

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<div data-bbox="134 375 241 527">Horizon Value in file 70703 (HI01-2), V4611 (HI02-2)</div> <div data-bbox="134 527 241 641">Aetna Value in file 70704 (HI01-2)</div> <div data-bbox="134 641 241 755">Regence Value in file 70703 (HI01-2)</div>

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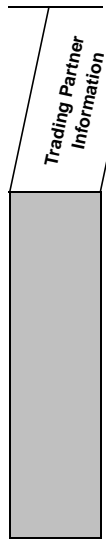
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